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**Exam : Order Management
Administrator**

**Title : Salesforce Order
Management Administrator
Accredited Professional**

Version : DEMO

1. An administrator is attempting to deploy a Change Set from a development org to a test org but the test org is not available in the list of target organizations.

What are two reasons that could cause this issue?

- A. The components in the Change set could not be found within the test org
- B. ChangeSets can only be deployed from a sandbox org to a production org, not another sandbox org.
- C. The development org has not been approved to upload Change Sets from within the test org
- D. The development org and test org are not associated with the same production org.

Answer: C D

Explanation:

Two reasons that could cause the issue of not being able to deploy a Change Set from a development org to a test org are:

The development org has not been approved to upload Change Sets from within the test org. To deploy ChangeSets between two sandbox orgs, the administrator needs to establish a deployment connection between them. A deployment connection allows one org to send outbound Change Sets and another org to receive inbound Change Sets. The administrator can create a deployment connection request from the development org and approve it from the test org.

The development org and test org are not associated with the same production org. To deploy Change Sets between two sandbox orgs, they must be linked to the same production org. A production org is an org that contains live data and business processes. A sandbox org is a copy of a production org that is used for development, testing, or training purposes. Sandbox orgs inherit the deployment connections of their source production orgs. References: Deploy Using Change Sets, Deploy a Change Set

2. A user wants to review credit card payment data for a specific Order.

Which object should the employee navigate to?

- A. Payment Method
- B. Order Payment Summary
- C. Payment
- D. Order

Answer: B

Explanation:

The object that the user should navigate to to review credit card payment data for a specific Order is Order Payment Summary. An Order Payment Summary is a record that represents a payment made for an order or part of an order. An Order Payment Summary has a lookup relationship to both Order Summary and Invoice objects, and it contains information such as the payment amount, method, status, etc.

Verified References:

https://help.salesforce.com/s/articleView?id=sf.order_management_order_payment_summary.htm&type=5

3. A customer orders a product through B2C Commerce but changes the quantity ordered after the Order Summary record is created in Order Management. Later, the customer returns one of the products.

Which objects will be created in Order Management?

- A. A Change Order object and Cancel Order Object
- B. The Order Summary object and Change Order object

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- C. A Return Order object and Change Order object
D. A Cancel Order object and Return Order object

Answer: C

Explanation:

The objects that will be created in Order Management when a customer orders a product through B2C Commerce but changes the quantity ordered after the Order Summary record is created in Order Management, and then returns one of the products are:

A Return Order object. A Return Order is a record that represents a return request for an order or part of an order. A Return Order has a lookup relationship to both Order Summary and Change Order objects, and it contains information such as the return reason, status, date, etc.

A Change Order object. A Change Order is a record that represents a change request for an order or part of an order. A Change Order has a lookup relationship to the Order Summary object, and it contains information such as the change type, status, date, etc.

Verified References:

https://help.salesforce.com/s/articleView?id=sf.order_management_return_order.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.order_management_change_order.htm&type=5

4. Which three options are the main types of building blocks when working in Flow Builder?

- A. Connectors
- B. Elements
- C. Async processes
- D. Data lookups
- E. Resources

Answer: A B E

Explanation:

The main types of building blocks when working in Flow Builder are:

Elements: These are the components that define the logic and functionality of a flow. Elements include actions, assignments, decisions, loops, screens, sub flows, and waits.

Resources: These are the variables, constants, formulas, collections, and record choice sets that store data in a flow. Resources can be used as inputs or outputs for elements.

Connectors: These are the arrows that connect elements and resources in a flow. Connectors determine the sequence and direction of the flow execution. References: [Flow Building Blocks]

5. What type of relationship exists between FulfilmentOrder and Location?

- A. One-to-one Lookup (Location) FulfilledFromLocationId
- B. Many-to-One Lookup (Location) FulfilledfromLocationId
- C. Junction (Many to Many)
- D. One-to-many Lookup (Location) FulfilledFromLocation

Answer: A